

FUNTRONIXONLINE RETURN POLICY

Funtronix will repair, replace, or refund the total amount of your products purchased online within the conditions outlined below:

Warranty Repair:

Funtronix will repair or replace (at Funtronix' discretion) your purchased product under the terms and conditions outlined in the warranty. Follow the steps outlined in '**How to Return a Product to Funtronix**' shown below.

Non-Defective, Non-Warranty Product Return

If you are not happy with your purchase, you may return it to Funtronix under the following conditions:

- Product must be shipped back to Funtronix within 14 days of receipt
- Product must be properly repackaged in the original packaging materials
- Product must be free of any cosmetic and functional damage
- A 15% restocking fee will apply
- Customized products are not eligible for return
- Products purchased during a free-shipping promotion will incur shipping charges originally waived when sending the product to the customer and will be deducted from the total refund amount

Missing Item or Damaged Product Fee:

If the product is missing the original packaging materials, contents, accessories and/or manuals, a Damaged Product Fee may be charged. The amount of the fee will be based on the value of the damage as assessed by Funtronix, but will not exceed the purchase price of the product.

Damaged or Abused Products:

Products determined by Funtronix to have been misused, abused, or damaged due to neglect cannot be returned.

How to Return a Product to Funtronix:

To return a product, email us at support@funtronixonline.com with the following information:

- Your name, mailing address, and phone number where you may be reached
- Invoice number and date-of-purchase shown on the packing slip
- Reason for the return

After processing your request, Funtronix will email you with an approval for returning the product. At that time you may then send your product back to Funtronix. Upon receipt and examination of your returned product, Funtronix will issue a refund through the original source of funds used in the original payment transaction. This may include a refund back to your credit card or a funds transfer through Paypal. Funtronix is not responsible for any shipping charges or damage due to improperly-repackaged products.